

NORTH YORKSHIRE  
LOCAL ACCESS FORUM

THURSDAY 20<sup>TH</sup> MAY 2010

MAINTENANCE UPDATE

1.0 PURPOSE OF REPORT

- 1.1 To provide an update on maintenance work undertaken during financial year 2009/10.

2.0 BACKGROUND

- 2.1 The report covers the period 1 April 2009 to 31 March 2010.

3.0 FIGURES

- 3.1 The Following table shows the number of issues handled

	<b>Issues Logged</b>	<b>Issues Resolved</b>
<b>Total</b>	<b>2829</b>	<b>3266</b>

- 3.2 It is possible to break these issues down by type to give an indication of the nature of issues we are handling. The following table gives figures for the 'Top Ten' issues – both logged issues and resolved issues.

<b>Issue Type</b>	<b>Total Logged</b>	<b>% of Total logged</b>	<b>Total Resolved</b>	<b>% of Total resolved</b>
Vegetation	512	18	564	17
Signposting	449	16	619	19
Stile	265	9	339	10
Gate	268	9	331	10
Ploughing & Cropping	273	10	313	10
Waymarking	251	9	287	9
Terrain	150	5	175	5
Cross Path Obstruction	164	6	167	5
Bridge	87	3	96	3
Obstacles	79	3	62	2

## 4.0 CONCLUSIONS

- 4.1 The team met its' annual resolution target of 3200 issues
- 4.2 The total number of issues resolved exceeds the number of issues logged, representing a reduction in backlog.
- 4.2 The most commonly reported issue affecting the network over the year was vegetation.
- 4.3 The categories of issue resolved closely reflected the categories of issue logged with the exception of signposting. More signposting has been carried out as a result of a proactive programme to clear all signposting issues. This programme will continue.

### CONTACT OFFICER:

Aidan Rayner  
PRoW Team Leader  
01609 533077